



## IssuTrax™

is a suite of web and mobile applications used to create, manage, track, and respond to all guest service events and maintain & improve shipboard spaces & assets



**xMobile™** – is a mobile application utilized by technicians, housekeeping personnel, and other designated users responsible for completing tasks. Its primary purpose is to enable these users to stay mobile, receiving work or service orders automatically, and updating the system regarding task progress and completion.



**Versatile Connectivity:** Operates flawlessly in both online and offline modes, guaranteeing continuous functionality even without WiFi.



**Live Progress Monitoring:** Keep up with real-time progress updates through audible notifications, facilitating prompt decision-making and effective task handling.



**Seamless Integration:** Enjoy smooth connectivity with IssuTrax web and xCreate mobile application for streamlined operations.



**Enhanced Multimedia:** Capture photos and record voice memos to provide comprehensive documentation for efficient issue resolution.



**Streamlined Task Management:** Effortlessly monitor, complete, and oversee assigned tasks on the go.



**Empowered Technicians:** Enable your technicians to work on the go, addressing guest-reported issues promptly and efficiently.

