



# IssuTrax™

is a suite of web and mobile applications used to create, manage, track, and respond to all guest service events and maintain & improve shipboard spaces & assets



**xButler™** – is designed for housekeeping staff and supervisors, seamlessly integrating with the customer's Property Management System (PMS) to capture amenities, special requests.



**Guest Information:** Seamlessly access comprehensive guest details and booking information, including guest photos, special needs, child/infant status, birthdays, preferences, and relevant guest insights.



**Service Requests Made Simple:** Stay organized with detailed lists of service requests and amenities for each cabin, easily marking them as delivered and completed for streamlined service management.



**Housekeeping Supervisor Dashboard:** Equip your technicians to address guest reported issues swiftly, empowering them to work efficiently on the move.



**Smooth Transitions with Embarkation Dashboard:** Optimize embarkation and disembarkation processes using dedicated dashboards showcasing guest and cabin details for the day, ensuring seamless transitions.



**Cabin Cleaning Status:** The cabin status is color coded for Clean, Dirty, Do Not Disturb, and Cleaning in Progress. Marking the cabin as Clean updates the PMS system, and the status automatically resets to Dirty each night.

